

**ACHE FELLOWS SEMINAR
HOTEL AND TRANSPORTATION INFORMATION
May 20-21, 2019**

For each two-day seminar on Monday and Tuesday, registration and breakfast will begin each day at 6:30 a.m. on the Bayview Terrace. All meeting space at La Playa Beach & Golf Resort is located across the street from the resort main lobby.

Monday, May 20, 2019

ROOM

7:00 a.m. - 1:30 p.m.

Improving the Patient Experience to Build Customer Loyalty

Vanderbilt A

7:00 a.m. - 1:30 p.m.

Solving the Enigma of Medical Group Performance: Methods to Identify and Add Meaningful Value

Bayview CD

4:00 p.m. - 5:00 p.m.

Corporate Partner Lecture, "Transforming the Care Delivery System through Service Line Innovation hosted by Optum

Bayview CD

5:00 p.m. - 6:00 p.m.

Networking Reception hosted by Optum

Bayview Terrace

Tuesday, May 21, 2019

ROOM

7:00 a.m. - 1:30 p.m.

Improving the Patient Experience to Build Customer Loyalty

Vanderbilt A

7:00 a.m. - 1:30 p.m.

Solving the Enigma of Medical Group Performance: Methods to Identify and Add Meaningful Value

Bayview CD

GENERAL INFORMATION

As a courtesy to other attendees and to keep the integrity of the ACHE Face-to-Face Education credit, **your attendance at the entire program is required.**

The schedule for all two-day seminars at the Fellows Seminar as follows:

6:30 a.m. - 7:00 a.m. Registration and continental breakfast
7:00 a.m. - 1:30 p.m. Seminar (includes working lunch at 11:00 a.m.)

Room temperatures in the meeting rooms may be cool. To ensure your comfort, please bring a sweater or jacket to your seminar.

Please note that the dress code for ACHE seminars is business or business casual (your preference).

HOTEL

LaPlaya Beach & Golf Resort
9891 Gulf Shore Dr.
Naples, FL 34108
Phone: (239) 597-3123
Reservations: (800) 237-6883

The LaPlaya Beach & Golf Resort is the site for the ACHE Fellows Seminar. ACHE has reserved a limited number of rooms at a reduced rate, which are available on a first-come, first-served basis until **April 26, 2019**. To receive the special room rate of **\$225.00 single/double occupancy**, please identify yourself as an ACHE attendee. Make your reservation early in order to guarantee your preferred dates.

Please check with the hotel to confirm the cancellation policy for individual guestroom reservations.

PARKING

Overnight parking is \$8.00 per day, including tax.

GROUND TRANSPORTATION

LaPlaya Beach & Golf Resort is approximately 27 miles from Southwest Florida International Airport (RSW). The following modes of transportation are available from the airport and rates are subject to change.

CAR SERVICE

To arrange for a car service for \$70 one way, contact Ambassador Transportation at (239) 204-0783.

TAXI

Cab fare to the LaPlaya Beach & Golf Resort and from Southwest Florida International Airport (RSW) is available for approximately \$50 one way.

AIRLINE INFORMATION

ACHE has arranged reduced airfares with United Airlines. Go online to www.united.com and use the offer code ZFM2989140 to receive a 2 to 10 percent discount. All ticketing and booking fees will be waived with an online reservation. To make a reservation over the phone for a \$25.00 service fee, call (800)-426-1122 and use the same offer code.

CAR RENTAL DISCOUNT

ACHE has arranged for a car rental discount with Avis and Hertz rental car companies. Contact Avis directly at (800) 331-1600, mention AWD #**B409099** and receive a 5 to 25

percent discount on your rental. Or click here to reserve your car rental now:
www.avis.com Or call Hertz directly at (800) 654-2200, and mention CDP #167207
and PC #132871 to save up to \$25 on your rental.

LOCAL INFORMATION

For more information on Naples, contact Visit Florida at (888) 735-2872 or visit their
website at <http://www.visitflorida.com/en-us/cities/naples.html>.