

**ACHE NEW YORK CLUSTER  
HOTEL AND TRANSPORTATION INFORMATION  
July 29 - August 1, 2019**

For the two-day seminars on Monday through Thursday, registration and breakfast will begin each day at 6:30 a.m. in the Broadway Foyer. For the Tuesday sessions beginning at 2:00 p.m., registration begins at 1:30 p.m. in the Booth/Imperial Foyer.

**Monday, July 29, 2019**

**ROOM**

*7:00 a.m. - 1:30 p.m.*

Behavioral Health Challenges, Strategies and Solutions:  
The Business Case for Meeting Community Needs

Uris/Juilliard

*7:00 a.m. - 1:30 p.m.*

Managing Conflict, Accountability Conversations  
and Disputes

Morosco/Plymouth

*7:00 a.m. - 1:30 p.m.*

Monetizing Quality in a Pay-for-Value World

Carnegie/Alvin

*7:00 a.m. - 1:30 p.m.*

Practical Leadership Strategies in an Age of Change

Booth/Imperial

*7:00 a.m. - 1:30 p.m.*

Strategic Planning: From Formulation to Action

Broadway

*4:00 p.m. - 5:00 p.m.*

Complimentary Panel Discussion,  
“Healthcare Strategies, Trends and Innovations to  
Address Clinician Burnout” hosted by Cerner

Uris/Juilliard

*5:00 p.m. - 6:00 p.m.*

Networking Reception hosted by Cerner

Wine Gallery (hotel lobby)

**Tuesday, July 30, 2019**

**ROOM**

*7:00 a.m. - 1:30 p.m.*

Behavioral Health Challenges, Strategies and Solutions:  
The Business Case for Meeting Community Needs

Uris/Juilliard

*7:00 a.m. - 1:30 p.m.*

Managing Conflict, Accountability Conversations  
and Disputes

Morosco/Plymouth

*7:00 a.m. - 1:30 p.m.*

Monetizing Quality in a Pay-for-Value World

Carnegie/Alvin

*7:00 a.m. - 1:30 p.m.*

Practical Leadership Strategies in an Age of Change

Booth/Imperial

7:00 a.m. - 1:30 p.m. Strategic Planning: From Formulation to Action	Broadway
2:00 p.m. - 5:00 p.m. Leading from Your Upper Brain: A Neuroscience Approach to Driving Performance	Booth/Imperial
2:00 p.m. - 5:00 p.m. Leveraging Leadership for High Reliability Safe Care	Plymouth/Morosco
<b><u>Wednesday, July 31, 2019</u></b>	<b><u>ROOM</u></b>
7:00 a.m. - 1:30 p.m. Culture: The Force Behind Strategy	Broadway
7:00 a.m. - 1:30 p.m. Leading for Change: Creating a Humanistic Approach for Patient, Family and Staff Engagement	Plymouth/Morosco
7:00 a.m. - 1:30 p.m. Leading Strategic Change	Uris/Juilliard
7:00 a.m. - 1:30 p.m. Professional Burnout in Healthcare: Lead Your Organization to Wellness	Booth/Imperial
7:00 a.m. - 1:30 p.m. Service Line Management: The Next Generation	Carnegie/Alvin
4:00 p.m. - 5:00 p.m. Complimentary Panel Discussion, "Healthcare Strategies, Trends and Innovations to Address Clinician Burnout" hosted by Cerner	Uris/Julliard
5:00 p.m. - 6:00 p.m. Networking Reception hosted by Cerner	Wine Gallery (hotel lobby)
<b><u>Thursday, August 1, 2019</u></b>	<b><u>ROOM</u></b>
7:00 a.m. - 1:30 p.m. Culture: The Force Behind Strategy	Broadway
7:00 a.m. - 1:30 p.m. Leading for Change: Creating a Humanistic Approach for Patient, Family and Staff Engagement	Plymouth/Morosco
7:00 a.m. - 1:30 p.m. Leading Strategic Change	Uris/Juilliard
7:00 a.m. - 1:30 p.m. Professional Burnout in Healthcare: Lead Your Organization to Wellness	Booth/Imperial

7:00 a.m. - 1:30 p.m.

Service Line Management: The Next Generation

Carnegie/Alvin

## **GENERAL INFORMATION**

As a courtesy to other attendees and to keep the integrity of the ACHE Face-to-Face Education credit, **your attendance at the entire program is required.**

The schedule for all two-day seminars at the New York Cluster is as follows:

6:30 a.m. - 7:00 a.m.     Registration and continental breakfast  
7:00 a.m. - 1:30 p.m.     Seminar (includes working lunch at 11:00 a.m.)

Room temperatures in the meeting rooms may be cool. To ensure your comfort, please bring a sweater or jacket to your seminar.

## **HOTEL**

Grand Hyatt New York  
109 E. 42<sup>nd</sup> Street at Grand Central Terminal  
New York, NY 10017  
Phone: (212) 883-1234  
Reservations: (888) 421-1442

The Grand Hyatt New York is the site for the ACHE New York Cluster. ACHE has reserved a number of rooms at a reduced rate, which are available on a first-come, first-served basis until **July 5, 2019**. To receive the special room rate of **\$259.00 single/double occupancy**, please contact the hotel and identify yourself as an ACHE attendee. Make your reservation early in order to guarantee your preferred dates.

The hotel's privacy policy regarding personal information can be viewed at <http://privacy.hyatt.com>.

Please check with the hotel to confirm the cancellation policy for individual guestroom reservations.

## **PARKING**

Valet parking is available for \$60 for up to six hours and \$70 for overnight parking. Rates are subject to change.

## **GROUND TRANSPORTATION**

The Grand Hyatt New York is approximately 8 miles from the LaGuardia Airport (LGA). The following modes of transportation are available from the airport and rates are subject to change.

## **TAXI**

Cab fare from LaGuardia Airport to The Grand Hyatt New York is approximately \$50-60 one way.

### ***SHUTTLE***

Shuttles are provided by The New York Airporter and run daily (approximately every half hour). Fares from the LaGuardia Airport to the Grand Hyatt New York are \$26 round trip. Shuttles will pick up outside the baggage claim area. For more information or to make reservations call (718) 777-5111 or visit <http://www.nycairporter.com>.

### **AIRLINE INFORMATION**

ACHE has arranged reduced airfares with United Airlines. Go online to [www.united.com](http://www.united.com) and use the offer code ZFM2989140 to receive a 2 to 10 percent discount. All ticketing and booking fees will be waived with an online reservation. To make a reservation over the phone for a \$25.00 service fee, call (800)-426-1122 and use the same offer code.

### **CAR RENTAL DISCOUNT**

ACHE has arranged for a car rental discount with Avis and Hertz rental car companies. Contact Avis directly at (800) 331-1600, mention AWD #B409099 and receive a 5 to 25 percent discount on your rental. Or click here to reserve your car rental now: [www.avis.com](http://www.avis.com). Or call Hertz directly at (800) 654-2200, and mention CDP #167207 and PC #132871 to save up to \$25 on your rental.

### **LOCAL INFORMATION**

For more information on New York, contact the NYC & Co. Convention and Visitors Bureau at (212) 484-1200 or visit their website at <http://www.nycgo.com>.